



Huntington Beach Hospital



Annual Report and Plan for Community Benefit

Huntington Beach Hospital

17772 Beach Boulevard

Huntington Beach, California 92647

714.843.5000

Fiscal Year 2019

(January 1, 2019 – December 31, 2019)

Submitted to:

Office of Statewide Health Planning and Development

Sacramento, California

About the Organization

Our Mission

To deliver compassionate, quality care to our patients and better healthcare to our community.

Our Values

Quality – We are committed to always providing exceptional care and performance.

Compassion – We deliver patient-centered healthcare with compassion, dignity and respect for every patient and their family.

Community – We are honored to be trusted partners who serve, give back and grow with our community.

Physician Led – We are a uniquely physician-founded and physician-led organization that allows doctors and clinicians to direct healthcare at every level.

About Huntington Beach Hospital

Huntington Beach Hospital is a 131-bed facility with 509 employees and 251 physicians on staff. The hospital has been serving Huntington Beach and the surrounding communities since 1967. Huntington Beach Hospital offers a wide range of healthcare services to meet the needs of the community. The continual upgrade of the facility and its technology reflects the hospital's serious commitment to excellence in healthcare delivery.

In 2012, the hospital was donated to the Prime Healthcare Services Foundation, converting it to a non-profit organization. Patients treated at Huntington Beach Hospital benefit from the expertise of a large hospital system in a smaller, more personal setting.

Huntington Beach Hospital offers a charity care program for those patients who meet the eligibility and income requirements in compliance with requirements of the Health & Safety Code sections 127400 to 127446. In 2019, Huntington Beach Hospital provided more than \$295,004 in charity care and \$7.385 million of uncompensated care.

Huntington Beach Hospital Board of Directors

Huntington Beach Hospital's Governing Board is comprised of community members, physicians, and hospital administrative leaders, and includes:

Mark Bell, MD *	Physician Member
David Bloom, MD *	Physician Member
Khaled Chan, MD *	Physician Member and Chief of Staff
Mylinh Bui **	Administrative Member and Chief Financial Officer
Cathy Green *	Community Member
Robert Handy *	Community Member and Chief of Police
Michael Mahdad, MD *	Physician Member
Joseph Nassir, MD *	Physician Member
Paul QaQundah, MD *	Physician Member
Richard M. Rowe, Pharm.D. *	Administrative Member and Chief Executive Officer
Timothy Ryan, Esq. *	Community Member
David Segura *	Community Member and Fire Chief
Patricia Cody **	Administrative Member and Chief Nursing Officer

* Voting member

** Invited guest / non-voting

Community Benefit Oversight Committee

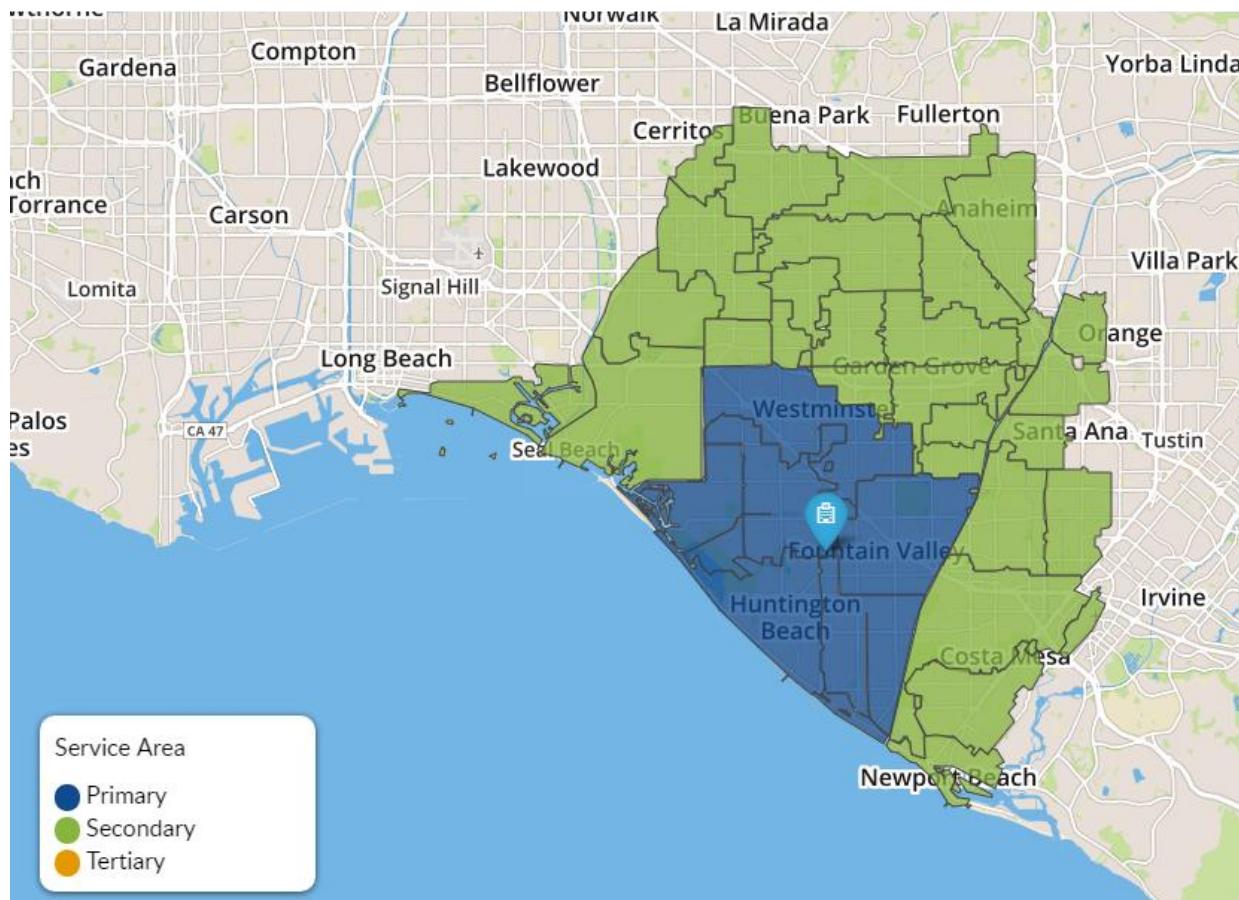
The community benefit oversight committee is responsible for overseeing the development and implementation of the community benefits plan, which includes the allocation of resources and a mechanism for periodic evaluation. Committee members include:

Lori Arotcharen	Manager, Behavioral Health Services
Roxanne Contreras	Executive Assistant
Cristal Gonzalez	Regional Business Development & Marketing Coordinator
John Maier	Director, Emergency Services
Richard M. Rowe, Pharm.D.	Chief Executive Officer
Patricia Cody	Chief Nursing Officer
Christine Waddell	OC EMS Base Station Coordinator

Our Service Area

Huntington Beach Hospital is located at 17772 Beach Boulevard in Huntington Beach, California. Our primary and secondary service areas include twelve zip codes, representing nine cities or communities. Huntington Beach Hospital determined the service area by assigning zip codes based on patient origin for hospital discharges. These were the major identified areas.

A primary service area in blue and secondary service area in green consisting of Huntington Beach Hospital discharges is described on the following map, and includes



City	Zip Codes
Huntington Beach	92647; 92648; 92649; 92646
Westminster	92683
Midway City	92655
Fountain Valley	92708

City	Zip Codes
Anaheim	92804
Buena Park	90620
Fullerton	92832
Garden Grove	92843
Stanton	90680

Community Health Needs Assessment

In accordance with requirements under the Patient Protection and Affordable Care Act (ACA) enacted on March 23, 2010, Huntington Beach Hospital has prepared a Community Health Needs Assessment (CHNA), which non-profit hospital organizations must prepare every three years to satisfy requirements under section 501(c) 3 of the Internal Revenue Code. The CHNA for Huntington Beach Hospital was completed in 2018.

The 2018 Community Health Needs Assessment is a primary tool used by Huntington Beach Hospital to determine its community benefit plan, which outlines how it will give back to the community in the form of health care and other community services that address unmet community health needs.

Health needs in our community were identified from issues identified by primary and secondary data sources gathered for the Community Health Needs Assessment and included qualitative data, community needs surveys, key stakeholder interviews, and a community focus group. Once the health needs were determined, a steering committee reviewed and prioritized the needs, and determined that the following three key issues are considered to be the most appropriate areas of focus for Huntington Beach Hospital's continuing efforts to improve community health.

- Mental Health Services
- Community Education / Awareness of Services
- Older Adult Health
- Opioid Use

Community Health Benefit Services Summary for 2019

Huntington Beach Hospital is accomplishing our mission to deliver compassionate, quality care to our patients and better healthcare to our community through the continued implementation of our community benefit programs and activities.

Community health benefit services promote health and healing and are focused on addressing the identified unmet health needs of the community. For a program or service to be considered a community benefit it must: improve access to health care; or enhance the health of the community; or advance medical or health care knowledge; or reduce the burden of government or other nonprofit community efforts.

Identified Need: Mental Health Services

Huntington Beach Hospital is one of Orange County's hospitals with an existing designated adult and gero psychiatric unit providing 47 beds. The hospital also operates a partial hospitalization program.

The hospital is now operational as a locked unit for patients admitted under the state's 5150 designation. This will allow the hospital to offer a comprehensive range of inpatient services for a broader base of individuals in need of mental health services.

Throughout 2018, Huntington Beach Hospital provided mental health care services reaching out to community resources and linking clients with appropriate providers. Programs and services included:

- Provided 13,579 patient days of care through inpatient mental health services in its adult and mature adult designated units.
- Provided 7,539 patient visits through outpatient mental health services.

- Provided monthly referrals to outpatient and partial hospitalization program psychiatric services and to Orange County Mental Health Services to advance continuity of services on discharge.
- Continue development of care protocols for clients discharged from inpatient services.
- Provided 4,048 taxi vouchers and 800 bus passes for individuals with transportation challenges.
- Opened 8 bed, PCDU unit which provides an ED observation crisis unit for our psych population. This allowed psych patients to receive care and treatment in an observation status. It removes them from the ED itself, where the environment is much less chaotic. This unit was open until March of 2019.

Also throughout 2019, our case managers, social workers and business development representatives worked closely with residential providers – including skilled nursing, assisted living and board & care facilities in our community – to ensure that our behavioral health patients have an appropriate placement upon discharge.

Identified Need: Community Education / Awareness of Services

Huntington Beach Hospital's initiatives in the area of community education and awareness of services offered by the hospital have been varied. Throughout 2019 we:

- Provided direct education support for eight different occupational programs, contributing to the training of more than 140 students from five facilities including Concorde Career College, Orange Coast Community College, Stanbridge College, and West Coast University.
- Co-sponsored community outreach programs for healthcare professionals on stroke and trauma.
- Hosted The Robert Mayer Huntington Beach Leadership Academy and delivered the initiating speech on Healthcare. We also partnered with a psychiatric physician to discuss mental health.
- Sponsored community events including the Constable Classic Police Association Golf Tournament, Huntington Beach Council on Aging Senior Saturday, Golden West College Gala and Chefs for Scholarships, Boys & Girls Club Gala, Assistance League, Great Balls of Fire Firefighters Golf Tournament, and Spurgeon Award Explorer Program Luncheon.
- Hosted an on-site flu clinic and health fair, providing flu shots and other health screenings / health education for nearly 90 participants.
- Worked with the hospital's admitting department leaders and staff to expand the Hospital Presumptive Eligibility (HPE) program, which provides qualified individuals with immediate access to temporary, no-cost Medi-Cal services while they apply for permanent Medi-Cal coverage or other health coverage. As a result, 716 individuals received care at our facility under the HPE program.
- Collaborated with Marina High School, the Huntington Beach Fire Department, the California Highway Patrol, and the California Office of Traffic Safety to support "Every 15 Minutes" - an impactful event designed to dramatically instill teenagers with the potentially dangerous consequences of drinking alcohol and driving.

Identified Need: Older Adult Health

Throughout 2019, Huntington Beach Hospital actively worked with older residents in several health-related areas, including:

- Provided chronic disease management programs and increased preventative screening for chronic diseases of the elderly.
 - Provided nutritional counseling at the Huntington Beach Council on Aging's Senior Saturday event, which supported management of and education about chronic conditions like diabetes, hypertension and obesity.
 - Hosted an on-site health fair and flu clinic, which included screenings for and education about various chronic diseases including diabetes, coronary artery disease, peripheral artery disease, hypertension and obesity.
 - Hosted an on-site nutritional counseling / managing diabetes community education event targeted specifically toward older adults.
- Provided fall risk assessment and fall prevention education for seniors as part of our on-site health fair and flu clinic.
- Provided no cost flu shots to 60 senior individuals.
- Coordinated care upon discharge for all patients, including the elderly.
- Collaborated with the Huntington Beach Senior Center and Huntington Beach Council on Aging to provide 71 Thanksgiving meals to homebound seniors, and donated turkeys.
- Sponsored the Silver Anchor Auxiliary, a hospital-based volunteer program that helps meet the social and educational needs of seniors in our community.
- Participated as an active member of the Huntington Beach Coordinating Council and Huntington Beach Council on Aging.

Identified Need: Older Adult Health

Prescription opioid abuse has emerged as a significant problem nationwide, and focus group members noted that it is growing as an issue in the area. A compounding problem is the proliferation of related opioid compounds both natural and man-made. While HBH does not prescribe, its medical staff is involved with the supervision and management of clients use of prescription opioids.

- The hospital is actively working with medical staff to develop protocols to protect patients from overuse, and is reaching out to community organizations to assist them in working community members' substance abuse problems.
- In education programs at community sites, emphasis will be placed on the risks of opioid abuse, as well as in discussing other substance abuse issues.

Other Community Services

In addition to providing community benefits that meet specific needs identified in our Community Health Needs Assessment (CHNA), Huntington Beach Hospital also:

- Participated as a base hospital for Orange County Emergency Medical Services, handling a total of 2,952 calls for the year.
- Provided CPR, and Stop the Bleed training in collaboration with the Huntington Beach Fire Department to the local high school.

Community Benefit Plan for 2020

In 2020, Huntington Beach Hospital will provide support for community benefit and will continue and/or evolve activities and programs to address the identified unmet health and other needs in our service area. Specific areas of focus for 2020 will include:

Mental Health Services

- Continue all mental health programs and services provided in 2019.
- Continue participation in the HASC – OC Behavioral Health Services Committee to help identify and address behavioral health issues in Orange County.
- Expand coordination opportunities with residential providers by working closely with the facilities and the physicians and psychiatrists who see patients at Huntington Beach Hospital to help physicians and providers more fully integrate to promote continuity of care upon discharge.
- Open an 8 bed Critical Stabilization Unit (CSU) unit, which provides an ED observation crisis unit for our psych population. This will allow psych patients to receive care and treatment in an observation status. It removes them from the ED itself, where the environment is much less chaotic.
- Continue protecting patients and reduce opioid overuse. Emphasis will be placed due to the increasing opioid abuse issues in the area.

Community Education / Awareness of Services

- Continue to provide direct education support for local college programs.
- Continue to co-sponsor community outreach programs for healthcare professionals on appropriate healthcare topics.
- Continue to sponsor community organizations and events including the Constable Classic Police Association Golf Tournament, Huntington Beach Council on Aging Senior Saturday, Golden West College, Boys & Girls Club, Assistance League, Great Balls of Fire Firefighters Golf Tournament, and Spurgeon Award Explorer Program Luncheon.
- Participate in the 2020 Sidewalk CPR event sponsored by the County of Orange Health Care Agency and Orange County Emergency Medical Services.
- Expand our on-site flu clinic and health fair.
- Continue our support of the Hospital Presumptive Eligibility (HPE) program.
- Continue our collaboration with local high schools, the Huntington Beach Fire Department, the California Highway Patrol, and the California Office of Traffic Safety to support “Every 15 Minutes.”
- Continue to assist Medicare’s Comprehensive Joint Replacement (CJR) program through data collection.
- Continue extensive community education focused on stroke awareness including the prevention and treatment of stroke.

Older Adult Health

Huntington Beach Hospital has always had a special commitment to our senior citizens. We know that helping to keep seniors healthy, active, and informed is essential to promoting their health and wellbeing.

In 2020 and beyond, we will continue to actively serve our seniors through a closer collaboration with local senior centers and other senior-focused organizations and continue our efforts to ensure our seniors are healthy, active and informed. To this end, we will:

- Continue to provide chronic disease management and preventative screening programs for chronic diseases of the elderly.
- Continue to provide no cost flu shots to seniors.
- Continue to coordinate care upon discharge for all patients, including the elderly.
- Continue to collaborate with the Huntington Beach Senior Center and Huntington Beach Council on Aging to provide Thanksgiving meals to homebound seniors.
- Continue to sponsor a hospital-based volunteer program at our facility.
- Continue our engagement with the Huntington Beach Council on Aging by participating on the board of directors.

Other Community Services

In addition to providing community benefits that meet specific needs identified in our Community Health Needs Assessment (CHNA), Huntington Beach Hospital will also:

- Continue to participate as a base hospital for Orange County Emergency Medical Services.
- Participate in the National Alliance on Mental Illness events, and American Heart Association Heart & Stroke Walk in order to educate and provide further exposure to the organizations focuses.
- Work with local entities to provide school materials for under privileged children in the community.
- Continue providing emergency management information to the community.
- Continue educating the community on the “Stop the Bleed” training.

Huntington Beach Hospital will continue to monitor changes in the industry, and continue to reorient services to maintain its mission to promote better health for all members of its community.